

MESSAGE FROM THE MAYOR

As more and more DC residents get connected to the web, they realize the advantages of having local government information and services online. We're working hard to meet the needs of the public. Our goal is to build the business processes and technology systems that will help us achieve full digital democracy.

Technology is a very important part of our effort to bring government to the people. We must have technology systems that are consistent and reliable, so government employees and members of the community can share information, provide or obtain services, and communicate.

The *2003–2004 Professional's Guide to Information Technology Product Standards* is designed to help the District meet our customers' needs. The guide lists the technology standards that make it easier for government agencies to cooperate and communicate with each other—and the DC community. These common standards help us achieve our goal of a revitalized District workforce that is more efficient and responsive to the needs of District residents.

We must continue to invest in cutting-edge technology while ensuring that all government agencies are able to take advantage of new developments. Our commitment to the highest standards of information technology continues to place the District as a high-tech leader in the 21st century.

Anthony A. Williams
Mayor



Professional's Guide to
INFORMATION TECHNOLOGY
PRODUCT STANDARDS
for the District of Columbia

2003-2004

ACKNOWLEDGEMENTS

The Office of the Chief Technology Officer wishes to thank all of the District agencies that contributed to the formulation of hardware and software standards in this guide, as well as previous editions of this guide. Special thanks go to information technology representatives from the agencies, offices, and departments listed. The success of the standards selection process depended upon their time and commitment.

DC Public Schools
DC Department of Transportation
Department of Consumer and Regulatory Affairs
Department of Corrections
Department of Employment Services
Department of Health
Department of Housing and Community Development
Department of Human Services
Department of Insurance and Security Regulation
Department of Motor Vehicles
Department of Public Works
Department of Parks and Recreation
Fire and Emergency Medical Services
Metropolitan Police Department
Office of Contracting and Procurement
Office of Emergency Preparedness
Office of Grants Management and Development
Office of Banking and Financial Institutions
Office of Personnel
Office of Planning
Office of Property Management
Office of the Chief Financial Officer
Office of the Corporation Counsel
DC Public Library